Knowledge source · Google Drive

Index governed Shared Drives, folders, Google Workspace documents, and supported file attachments.

https://docs.qintoravacloud.com/integrations/knowledge-source/google_drive/

Prerequisites

- Service account or workload identity
- Drive read access
- Domain-wide delegation when required

Configuration steps

1. Select Shared Drives and folders
2. Configure delegated identity
3. Validate export and attachment extraction

Provider fields

Field	Type	Requirement and options
Service account `serviceAccountEmail`	email	Required
Delegated Workspace user `delegatedUser`	email	Optional
Shared Drive IDs `driveIds`	tag_list	Required
Folder IDs `folderIds`	tag_list	Optional
Included MIME types `mimeTypes`	tag_list	Optional
Extract supported file content `includeAttachments`	boolean	Optional

Verify and troubleshoot

Test with the narrowest supported non-production scope. Confirm that the connection test reaches the expected provider and that the preview or receipt matches the intended scope. Check identity, credential references, network access and provider permissions before retrying. Record the failure stage and redact sensitive payloads when escalating.