Knowledge source · Atlassian Confluence

Index Confluence spaces, pages, comments, and attachments through the Confluence API.

https://docs.qintoravacloud.com/integrations/knowledge-source/confluence/

Prerequisites

- Confluence service account or OAuth application
- Space view permission
- Secret Manager credential alias

Configuration steps

1. Enter cloud URL and identity
2. Select spaces and labels
3. Validate API paging and attachment access

Provider fields

Field	Type	Requirement and options
Atlassian cloud ID `cloudId`	text	Optional
Service account email `accountEmail`	email	Required
Space keys `spaceKeys`	tag_list	Required
Included labels `labels`	tag_list	Optional
Index archived spaces `includeArchived`	boolean	Optional
Index attachments `includeAttachments`	boolean	Optional

Verify and troubleshoot

Test with the narrowest supported non-production scope. Confirm that the connection test reaches the expected provider and that the preview or receipt matches the intended scope. Check identity, credential references, network access and provider permissions before retrying. Record the failure stage and redact sensitive payloads when escalating.