Knowledge base type · Policy library

Controlled policy, standard, compliance, and governance publications.

https://docs.qintoravacloud.com/integrations/knowledge-base-type/policy/

Prerequisites

- Accountable policy owner
- Approval authority
- Review cadence

Configuration steps

1. Set approval workflow
2. Define effective and review intervals
3. Select compliance metadata

Provider fields

Field	Type	Requirement and options
Publishing workflow `publishingWorkflow`	select	Required `manager_approval`, `approval_group`, `multi_stage`
Policy review interval (days) `defaultReviewDays`	number	Required
Require acknowledgement `requireAcknowledgement`	boolean	Optional
Retention period (days) `retentionDays`	number	Optional

Verify and troubleshoot

Test with the narrowest supported non-production scope. Confirm that the connection test reaches the expected provider and that the preview or receipt matches the intended scope. Check identity, credential references, network access and provider permissions before retrying. Record the failure stage and redact sensitive payloads when escalating.