Knowledge base type · Operational runbook

Executable support, recovery, maintenance, and automation procedures.

https://docs.qintoravacloud.com/integrations/knowledge-base-type/operational_runbook/

Prerequisites

- Technical owner
- Validated rollback path
- Tested execution steps

Configuration steps

1. Define validation cadence
2. Require rollback instructions
3. Select operational audience

Provider fields

Field	Type	Requirement and options
Publishing workflow `publishingWorkflow`	select	Required `peer_review`, `manager_approval`
Validation interval (days) `defaultReviewDays`	number	Required
Require rollback instructions `requireRollback`	boolean	Optional
Require test evidence `requireTestEvidence`	boolean	Optional

Verify and troubleshoot

Test with the narrowest supported non-production scope. Confirm that the connection test reaches the expected provider and that the preview or receipt matches the intended scope. Check identity, credential references, network access and provider permissions before retrying. Record the failure stage and redact sensitive payloads when escalating.