Configure facilities and execute datacenter work

Model site and equipment relationships, validate capacity, and follow approved work plans.

https://docs.qintoravacloud.com/guides/datacenter/

Model the facility

Open Datacenter operations. Select the site and verify its classification. Use **Datacenter configuration** for governed reference records. Confirm the intended hierarchy and required parent class before registering rooms, racks, equipment or capacity.

Review and execute work

1. Choose the facility and affected equipment. Check rack position, allocation, power and cooling constraints and impacted services. Link the correct CI and change where applicable.
2. Open a work order from the relevant work plan or preventive schedule. Set owner, dates, resources, and required approvals or permits.
3. Complete dependent tasks in order, record labor and evidence, and request verification. Check the saved work order and CI relationships after verification.
4. Check actual vs planned capacity and preserve any linked vendor or procurement evidence.

Troubleshoot

- Site or equipment unavailable. Check site scope, parent relationship, equipment class and active record.
- Map differs from inventory. Check location hierarchy, coordinates or rack assignments, and last refresh.
- Completion blocked. Verify task dependencies, required checklist, permit, linked change window and assigned role.
- Recurring work missing. Check plan publication and schedule dates, then search for an existing occurrence before retrying.