Integrate record activity and attachments

Use authorized parent paths, bounded activity pages, idempotent posts, and scan-aware downloads.

https://docs.qintoravacloud.com/guides/collaboration-api/

Select the parent path

Agent endpoints are rooted at **/api/records/{entity}/{id}** and portal endpoints at **/api/portal/records/{entity}/{id}**. Open the parent with the intended role before testing. Use **GET /overview** for current posting/upload permissions and initial results, and **GET /configuration** for the active file policy.

Operation suffix	Expected behavior
GET /activity	Bounded activity. Use the returned cursor to continue older pages with the same filters.
POST /activity	Send a permitted work_note or comment, body and UUID requestKey. Verify the audience and retain the same key only for an exact retry.
GET /attachments	Read the authorized file list, current scan state and pagination.
POST /attachments	Send raw application/octet-stream bytes with filename and visibility parameters and a UUID Idempotency-Key. Check the resulting attachment ID and scan state.
GET /attachments/{attachmentId}/content	Retrieve only when the parent, audience and clean-file checks permit it.

Handle processing and retries

Uploads can progress through uploading, quarantined and scanning before a clean or blocked outcome. An interrupted upload may have durable metadata even when the client times out. Use the original key and payload for an exact supported retry, then confirm that a single attachment exists. If a file remains pending, check the scanner and storage evidence in Activity & attachment governance. For a missing comment, compare audience and parent access before retrying.