Check AI provider usage and billing coverage

Diagnose stale provider telemetry and verify that measured usage covers the right organization or project.

https://docs.qintoravacloud.com/guides/ai-provider-usage/

Inspect measured coverage

Open **AI control plane → Review provider health**. Compare the configured scope, provider connection, latest synchronization, age and recorded error. Choose **Organization subscriptions** when investigating provider-reported usage. Platform request telemetry describes requests observed by Qintorava.

Verify or recover

1. Confirm the intended provider scope and the approved organization-level credential alias. Check that it has permission to read the required usage data.
2. Use the supported usage sync in an approved scope. Verify the terminal result, period, provider and usage units.
3. Compare imported totals against the source for that period. The supported data varies by provider. Vertex telemetry imports monitored publisher tokens, OpenAI can import usage and organization costs, and Anthropic usage may omit cost. Azure OpenAI and custom connections require a configured usage adapter.
4. When an import fails, record the connection, date range, status and sanitized provider error. The last successful import can remain visible. Check its age before using it to support a decision.

The live audit found the demo Vertex AI usage connection marked **Stale**. The observation describes imported usage telemetry. To verify a model request, trace its own runtime receipt in the AI governance guide.