Software product model

Normalized software product model that connects rights, packages, and installations.

https://docs.qintoravacloud.com/ci-classes/software_product/

Class policy

Class key
`software_product`

Parent class
base_ci

Family and category
software · software

CSDM domain
`foundation`

Principal class
No

HAM / SAM policy
— / SAM

Identification fields
`publisher`, `title`, `installedVersion`

Operational statuses
`operational`, `in_maintenance`, `requested`, `deploying`, `installed`, `degraded`, `failed`, `removing`, `removed`, `retired`

Lifecycle statuses

Class fields
`technologyType`, `number`, `cmdbClass`, `csdmDomain`, `ciStatus`, `title`, `description`, `ownerId`, `managedById`, `assignmentGroupId`, `approvalGroupId`, `companyId`, `locationId`, `dcAccountId`, `createdAt`, `updatedAt`, `environment`, `criticality`, `installDate`, `retirementDate`, `departmentId`, `costCenterId`, `discoveryManaged`, `discoverySourceId`, `ireRuleId`, `lastDiscovered`

Parent required
No

Allowed parent classes
See the CI form and relationship policy

Create or reconcile a CI

In CMDB, select the class, fill its identity fields, then verify the record's class, source and relationships after save or ingestion. For a possible duplicate, compare the source identity and class identifiers before changing the reconciliation rule. See Model and reconcile configuration items.