Software installation

Discovered or managed software installation on a host CI.

https://docs.qintoravacloud.com/ci-classes/software_installation/

Class policy

Class key

`software_installation`

Parent class

base_ci

Family and category

software · software

CSDM domain

`foundation`

Principal class

No

HAM / SAM policy

— / SAM

Identification fields

`softwareProductId`, `installedOnCiId`, `installedVersion`

Operational statuses

`operational`, `in_maintenance`, `requested`, `deploying`, `installed`, `degraded`, `failed`, `removing`, `removed`, `retired`

Lifecycle statuses

`requested`, `deploying`, `installed`, `failed`, `removing`, `removed`, `retired`

Class fields

`technologyType`, `number`, `cmdbClass`, `csdmDomain`, `ciStatus`, `title`, `description`, `ownerId`, `managedById`, `assignmentGroupId`, `approvalGroupId`, `companyId`, `locationId`, `dcAccountId`, `createdAt`, `updatedAt`, `environment`, `criticality`, `installDate`, `retirementDate`, `departmentId`, `costCenterId`, `discoveryManaged`, `discoverySourceId`, `ireRuleId`, `lastDiscovered`, `installStatus`

Parent required

No

Allowed parent classes

See the CI form and relationship policy

Create or reconcile a CI

In CMDB, select the class, fill its identity fields, then verify the record's class, source and relationships after save or ingestion. For a possible duplicate, compare the source identity and

class identifiers before changing the reconciliation rule. See Model and reconcile configuration items.