/api/customer-service/sla-report

GET

https://docs.qintoravacloud.com/api-reference/api-customer-service-sla-report/

Endpoint

`/api/customer-service/sla-report`. Use the platform base URL for your tenant. Check the active role and tenant before making requests.

GET

Operation ID `csmExecutiveBusinessSlas`

Status	Published response
200	Bounded current-cycle case SLA attainment and account/contract coverage
401	Local or SSO authentication is required
403	Staff access, module configuration or record/field policies deny this aggregate
413	Narrow the reporting cohort

See API authentication and query examples and Troubleshooting by symptom.