/api/customer-service/playbooks

GET, POST

https://docs.qintoravacloud.com/api-reference/api-customer-service-playbooks/

Endpoint

`/api/customer-service/playbooks`. Use the platform base URL for your tenant. Check the active role and tenant before making requests.

GET

Operation ID `csm102__api_customer_service_playbooks_get`

Status	Published response
200	Governed service operation result

POST

Operation ID `csm102__api_customer_service_playbooks_post`

Status	Published response
200	Governed service operation result

See API authentication and query examples and Troubleshooting by symptom.