/api/customer-service/playbooks/{id}

GET, PUT

https://docs.qintoravacloud.com/api-reference/api-customer-service-playbooks-id/

Endpoint

`/api/customer-service/playbooks/{id}`. Use the platform base URL for your tenant. Check the active role and tenant before making requests.

GET

Operation ID `csm102__api_customer_service_playbooks__id__get`

Parameter	Location	Requirement	Description
`id`	path	Required	string

Status	Published response
`200`	Governed service operation result

PUT

Operation ID `csm102__api_customer_service_playbooks__id__put`

Parameter	Location	Requirement	Description
`id`	path	Required	string

Status	Published response
`200`	Governed service operation result

See API authentication and query examples and Troubleshooting by symptom.